

Makes pet care easy with

Wellness Plans

Great Start Puppy/Kitten Health Plans

The Great Start Puppy and Kitten Health Plans are the perfect way to make sure that your new pet receives all the veterinary care he needs to become a healthy, happy dog or cat.

The age of a puppy or kitten determines which vaccinations and other procedures are necessary, so there are Great Start Plans allowing customization for your new family member.

Kittens need vaccinations every 3-4 weeks until they are 12 weeks old, and puppies until they are 14 weeks old. Therefore, pets starting the program after age 12 weeks will not need as many vaccinations.

There is also a plan that does NOT include the spay/neuter surgery for those pets who may be old enough to already have been spayed or neutered. This plan can also be adapted for owners who have purchased pets that they do not want to spay or neuter yet.

All three Great Start Plans include *unlimited hospital drop-off exams*. These exams can be worked into the doctor's schedule easily and you can pick up the pet later in the day. In addition, there are also *unlimited scheduled comprehensive doctor exams* for just a \$25 co-pay (regular cost \$41.15).

All vaccinations are included: distemper-parvo, kennel cough, canine influenza, and rabies vaccines for puppies and feline distemper and respiratory viruses, Chlamydia, feline leukemia, and rabies vaccines for kittens.

A fecal exam for intestinal parasites is included as well as two dewormings.

A heartworm test is included at the end of the puppy plan, since heartworm

testing must be done when the puppy is older than six months.

Two feline leukemia tests are included at the beginning and end of the kitten plan, since the disease often does not show up on the first test.

Spaying/neutering is included for puppies and kittens who have not yet had the surgery. Pre-anesthetic blood testing is included so that we can be sure that your pet will be more likely to be safe during the surgery. Pets who have already been spayed or neutered will still be able to have the blood-work done to help ensure their good health.

New puppies and kittens will receive free samples of heartworm prevention and flea & tick medication as well as a sample of a special veterinary diet.

In addition to all these great benefits, plan members also receive a 5% discount on all non-plan goods and services excluding food.

Once your Great Start Health Plan is finished, your pet is ready to move on to the Active Adult Pet Health Plan.

Again, your Great Start Plan includes:

- Unlimited free hospital drop-off exams
- Unlimited scheduled comprehensive exams for just a \$25 co-pay
- Free vaccination examinations
- All essential vaccinations
- Fecal exam for intestinal parasites
- Two dewormings
- Free samples of heartworm prevention, flea & tick medication, and food

- Heartworm test for puppies
- Two feline leukemia tests for kittens
- Spaying/neutering at age four months
- Pre-anesthetic blood testing
- 5% discount on all non-plan items excluding food.

Payment for your Great Start Health Plan consists of an enrollment fee of \$100 and eleven monthly payments made by ACH debit from your checking account. Monthly payments vary depending on which plan is chosen.

Great Start Puppy/Kitten Health Plans

Less than 12 weeks:

Monthly	Puppy \$32.60
	Kitten \$29.25

Over 12 weeks, not spayed/neutered:

Monthly	Puppy \$28.90
	Kitten \$25.55

Over 12 weeks, spayed/neutered:

Monthly	Puppy \$18.05
	Kitten \$19.25

In the unfortunate event of the death of your pet, if he disappears for more than 30 days, if you move more than fifty miles away, or if you die or become too ill to care for your pet, the plan contract may be cancelled. A refund will be given only if the payments made have exceeded the value of the services delivered to that date. It is possible that an additional fee may be required upon contract cancellation if the value of the services already delivered exceeds the amount paid to that date.

Active Adult Pet Health Plan

The Active Adult Pet Health Plan is designed to provide complete preventive veterinary services for your pet aged 1-7 years. The plan allows you to choose either a basic or an optimum level of care and make convenient monthly payments.

Both Basic and Optimum Health Plans include *unlimited hospital drop-off exams*. These exams can be worked into the doctor's schedule easily and you can pick up your pet later in the day. In addition, both plans include *unlimited scheduled comprehensive doctor exams* for just a \$25 co-pay (regular cost \$41.15).

Both plans include *all essential yearly vaccinations*: canine distemper-parvo vaccine, kennel cough, canine influenza, and rabies vaccines for dogs and feline distemper and respiratory viruses, Chlamydia, feline leukemia, and rabies vaccines for cats.

Both Basic and Optimum Plans include a *fecal exam for intestinal parasites, heartworm test* for dogs, *feline leukemia and feline immunodeficiency virus test* for cats, and a *complete blood count* and *yearly comprehensive blood panel* to check the kidneys, liver, pancreas, and other organ function. The tests all check for diabetes, anemia, and infection.

For indoor cats who have already had two negative feline

leukemia tests, a *urinalysis* may be substituted for the leukemia/FIV test.

The Active Adult Optimum Plan also includes a *dental cleaning and prophylactic exam* of all teeth under anesthesia. This is very important to prevent heart disease which is spread to the heart valves from dental bacteria in the bloodstream. Anesthesia and extractions vary from pet to pet so are charged separately.

The Active Adult Basic Plan does NOT include a dental.

Both plans include a *5% discount on all non-plan goods and services* except food.

When your adult pet reaches age eight, he is ready to move on to the Senior Star Pet Health Plan.

Again, your Active Adult Pet Health Plan includes:

- Unlimited free hospital drop-off exams
- Unlimited scheduled comprehensive doctor exams for just a \$25 co-pay
- Free vaccination exams
- All essential vaccinations
- Fecal exam for intestinal parasites
- Heartworm test for dogs
- Feline leukemia/feline immunodeficiency virus test (or urinalysis) for cats
- Complete blood count

- Comprehensive blood testing panel
- Dental cleaning and prophylaxis (Optimum Plan Only)
- 5% discount on all non-plan goods and services except food

Payment for your Active Adult Health Plan consists of an enrollment fee and eleven monthly payments as follows:

Basic Plan

Enrollment Fee	\$100
Monthly	Dog \$17.60 Cat \$16.45

Optimum Plan

Enrollment Fee	\$120
Monthly	Dog \$30.75 Cat \$29.55

Monthly payments are made by ACH debit from your checking account.

In the unfortunate event of the death of your pet, if he disappears for more than 30 days, if you move more than fifty miles away, or if you die or become too ill to care for your pet, the plan contract may be cancelled. A refund will be given only if the payments made have exceeded the value of the services delivered to that date. It is possible that an additional fee may be required upon contract cancellation if the value of the services already delivered exceeds the amount paid to that date.

Senior Star Pet Health Plan

The Senior Star Health Plan is designed to provide complete preventive veterinary services for your pet aged eight years and older. The plan allows you to choose either a basic or optimum level of care and make convenient monthly payments.

Both Basic and Optimum Plans include *unlimited hospital drop-off exams*. These exams can be worked into the doctor's schedule easily and you can pick up your pet later in the day. In addition, both plans include *unlimited scheduled comprehensive doctor exams* for just a \$25 co-pay (regular cost \$41.15).

Both plans include *all essential yearly vaccinations*: canine distemper-parvo vaccine, kennel cough, canine influenza and rabies vaccines for dogs and feline distemper and respiratory viruses, Chlamydia, feline leukemia, and rabies vaccines for cats.

Both plans include an *annual heartworm test* for dogs.

Basic lab work is very important for older pets so that threats to their health can be detected early and managed to make their lives as long and as happy as possible.

The lab work in both plans includes a *free yearly fecal exam* for intestinal parasites, a *yearly complete blood count* to check for anemia, infection, and blood clotting problems, and a *yearly comprehensive blood panel* to check liver, kidney, and pancreas function and many other factors essential to your pet's health.

In addition, the Optimum Plan also includes a *yearly electrocardiogram (ECG)* to monitor heart function. A *thyroid function test* is included in the Optimum Plan

to detect low thyroid hormone in dogs, a common cause of hair loss, weight gain, sluggishness, and skin problems, and high thyroid hormone in cats, which indicates thyroid cancer. Thyroid cancer in cats causes weight loss, high blood pressure, heart failure, vomiting and diarrhea. It is fatal if untreated, but very treatable when detected early. A *urinalysis* is also included in the Optimum Plan to help detect diabetes, kidney disease, and many other problems.

Both Basic and Optimum Plans include a *dental cleaning and prophylactic exam* of teeth and gums under anesthesia. Unfortunately, as our pets get older, they have more dental problems. Bacteria from dental disease can settle on the heart valves via the bloodstream and is a major cause of heart disease in pets. Yearly dental care is essential to maintain your pet's teeth as well as to prevent heart disease, kidney disease, and sinus infections. Anesthesia and extractions vary from pet to pet so are charged separately.

Both plans include a *10% discount on all non-plan goods and services* except food.

Again, the Senior Star Pet Health Plan includes:

- Unlimited hospital drop-off exams
- Unlimited scheduled comprehensive doctor exams for just a \$25 co-pay
- Free vaccination exam
- All essential vaccinations
- Free fecal exam for intestinal parasites
- Heartworm test for dogs
- Complete blood count

- Comprehensive blood testing panel
- Dental cleaning and prophylaxis
- Electrocardiogram (optimum plan only)
- Thyroid function test (optimum plan only)
- Urinalysis (optimum plan only)
- 10% discount on all non-plan goods and services except food

Payment for your Senior Star Pet Health Plan consists of an enrollment fee and eleven monthly payments as follows:

Basic Plan

Enrollment fee	\$100
Monthly	Dog \$29.70 Cat \$24.35

Optimum Plan

Enrollment fee	\$120
Monthly	Dog \$39.15 Cat \$33.80

Monthly payments are made by ACH debit from your checking account.

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Wellness Plans Quick Reference

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- Free vaccination examinations
- All essential vaccinations
- Fecal exam for intestinal parasites
- Two dewormings
- Free samples of heartworm prevention, flea & tick medication, and food
- Heartworm test for puppies
- Two feline leukemia tests for kittens
- Spaying/neutering at age four months
- Pre-anesthetic blood testing
- 5% discount off all non-plan items excluding food

Enrollment Fee \$100

Less than 12 weeks:

Monthly Puppy \$32.60
Kitten \$29.25

Over 12 weeks, not spayed/neutered:

Monthly Puppy \$28.90
Kitten \$25.55

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Monthly Puppy \$18.05
Kitten \$19.25

Active Adult Pet Health Plans

- Unlimited free hospital drop-off exams
- Unlimited scheduled comprehensive doctor exams for just a \$25 co-pay
- Free vaccination exams
- All essential vaccinations
- Fecal exam for intestinal parasites
- Heartworm test for dogs
- Feline leukemia/feline immunodeficiency virus test (or urinalysis) for cats
- Complete blood count
- Comprehensive blood testing panel
- Dental cleaning and prophylaxis (Optimum Plan Only)
- 5% discount on all non-plan goods and services excluding food

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Enrollment Fee \$100
Monthly Dog \$17.60
Cat \$16.45

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Enrollment Fee \$120
Monthly Dog \$30.75
Cat \$29.55

Senior Star Pet Health Plans

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